IRISBOND - Maicare training and support sessions

March 2022

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Training and Support Sessions

Support

Hiru Set up

Evaluating Hiru (and the Competition)

Hiru Refresher Course

Eye Gaze Troubleshooting

Therapy

Eye-Tracking Fundamentals and Tips for use

Specialized Session: Tips and Tricks

Hiru Refresher Course

Compatibility workshop

Sales

Hiru + Windows Intensive Course

New Verticals: Where can Hiru take you?

How to market Hiru

Hiru Refresher Course

Training Details

1. **Hiru Set up:** 30 min (*Technicians, Support Team*)

   Learn how to get started with Hiru and its compatible hardware and software solutions in a short set up session.

2. **Hiru Refresher Course:** 2 hours (*Sales, Therapy, Support*)

   With your therapy, sales or support team, stay on top of the newest releases in this Hiru refresher session. In this module we will cover everything your sales or therapy team will need to know about new integrations, recent features and upgrades, Hiru capabilities and how to get the most of your eye tracker.

3. **Hiru + Windows Intensive Course:** 2 hours (*Sales, Therapy, Support*)

   Get everything you need to know about eye tracking in Windows in this crash course of Hiru + Windows. You'll learn which programs to use with Hiru and when, how to update and care for Hiru in Windows, and tips on implementing Hiru into a patient's routine easily.

4. **Evaluating Hiru (and the Competition):** 2 hours (*Support, Testers*)

   You may already be familiar with a few eye trackers, but what's the best way to be sure you are getting the best tracker? Find out how to test eye trackers, as well as compare some of the cameras you are most interested in.

5. **How to market Hiru:** 1-2 hours (*Marketing, Sales*)

Already have Hiru on your product list? This module can help you boost your sales by combining the magic of Hiru with the power of marketing. We will provide you with marketing materials specific to Hiru, information about marketing success stories from other partners, and collaborate to find the best plan of attack for your team.

6. **Eye-Tracking Fundamentals and Tips for use:** 2 hours (*Therapy, Support*)

Hiru's user-friendly design makes it easy to use for any user, but it's always good to have some tricks up your sleeve. Learn how to save the day when an AAC device, software, or app is not doing what you want it to! In this module, you'll discover the technology behind Hiru, how eye tracking works and how to troubleshoot potential road bumps.

7. **New Verticals: Where can Hiru take you?** 1 hour (*Sales, Marketing*)

If you are already successfully providing Hiru to your market, learn more about how Hiru can elevate your business and bring you into areas you may not have considered before.

8. **Specialized Session: Tips and Tricks:** 1-2 hours (*Support, Therapy, Sales*)

Let Irisbond accompany you, your team, your end users or collaborators when you have questions. Organize a specialized session for Irisbond's eye gaze experts to evaluate your case. This session is ideal when you have a user who has questions about how to best take advantage of the eye gaze system, or a partner requests to learn more about your eye gaze

products. We can show you tips on how to use Hiru. Everything from positioning, best practices, to software or hardware recommendations.

1. **Hiru Compatibility Workshop:** 2 hours (*Therapy)*

    In this workshop you'll follow different eye gaze user profiles in the search for the best compatible software with Hiru. You'll see demonstrations and hands on examples of the capabilities of each software and explore how to make the most of each program for different profiles.

2. **Eye Gaze Troubleshooting:** 30 min (*Support, Therapy*)

    Eye gaze made simple. Learn how to quickly troubleshoot any issues that arise while using eye gaze, compatible softwares, over various Operating Systems.

See it Possible